



# WishlyBox

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## Refund Policy

Effective Date: May 29, 2026

*Wishlists, gifts & events — simplified*

Version 1.0

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## 1. Overview

WishlyBox offers digital subscription services. This policy explains when and how you can receive a refund.

## 2. Free Trial

We offer a 14-day free trial for Premium and Family plans. No payment required. Your account reverts to Free automatically after the trial.

## 3. Refund Eligibility

Subscription Type	Refund Window	Conditions
Monthly (initial)	7 days	From date of first payment
Yearly (initial)	14 days	From date of first payment
Renewal (automatic)	48 hours	From renewal date

After the refund window, no refunds will be issued for the current billing period. You may cancel at any time to prevent future charges.

## 4. Family Plan

Same refund terms as individual plans. Additional member slots (\$1.99) are non-refundable.

## 5. How to Request a Refund

- Email [support@wishlybox.com](mailto:support@wishlybox.com) from your account email
- Include your name, account email, and reason for the refund
- Attach payment receipt if available
- We will process your request within 5 business days
- Approved refunds are returned to the original payment method within 5-10 business days

## 6. Non-Refundable Items

- Subscriptions after the refund window has passed
- Family plan additional member slots (\$1.99)
- Accounts terminated for Terms of Use violations
- Promotional or discounted subscriptions (unless stated otherwise)

## 7. App Store Purchases

Purchases through Apple App Store or Google Play are subject to their respective refund policies. Contact Apple or Google directly.

## 8. Contact

Refund requests: [support@wishlybox.com](mailto:support@wishlybox.com)

This is version 1.0 of WishlyBox's Refund Policy, dated May 29, 2026.